



## VISITOR MANAGEMENT IN THE CORONA CRISIS: ENABLE CONTACT, MINIMISE RISKS

The current Corona crisis reveals the need for sustainable and reliable recording and coordination of visits. The focus here is on the health of staff and, of course, patients. For this, area balancing as well as recording of visitors is indispensable (as well as in some cases querying for COVID-19 vaccination or testing status).

Furthermore, the current situation requires a system in which processes can be quickly adapted to official requirements, even across individual locations. In addition, data protection requirements must be implemented in compliance with the law.

JAMES offers you all this as visitor management and process software. As a tool for digitising your processes, JAMES ensures a safe visitor experience that is consistent at every location and provides legal certainty and seamless processes on the operator side.

## JAMES – VISITOR AND PROCESS MANAGEMENT DIGITALISATION AS AN OPPORTUNITY



**Area balancing** for compliance with regulatory requirements



Rapid response to legal changes and implementation of process workflows



Process reliability for the operator and thus better controllable and uniform quality management



Process software suitable for multisite and branch operations



Consistent and structured visitor experience regardless of branch and location



Company-wide, consistent enforcement of new process workflows



**Protection of the client and staff** through structuring of the visiting processes



**Real-time data** of people on the site and also overview of all sites



**Maintaining social contacts** in times of crisis by monitoring the visitation processes



Data protection compliance (GDPR and DSGVO) for legally compliant data processing



Ensuring operator responsibility through digital and auditable process management



Audit-proof reporting on the number of visitors, visiting times and on check-in and check-out



Cloud-based plug-and-play processes for real-time management even across different locations



The perfect tool for digitalisation: transformation away from manual to digital processes

## CONTACT