



**JAMES**

PROCESSES FOR DATA CENTER



## VISITOR MANAGEMENT WITH SAFETY ANGLE

Quickly established software processes, a connection to existing hard- and software as well as a clear monthly cost structure - visitor management has never been as easy as with our JAMES SaaS concept.

Do away with hardware that has to be maintained by your IT and outsource the hosting of your software securely and conveniently. In addition, take advantage of all the benefits of cloud-based data storage and the diverse possibilities of JAMES, such as the use of employee-owned hardware (bring your own device) for certain processes.

In this brochure you will find specific information that JAMES offers as SaaS solutions. For questions regarding the field of application and the scope of functions of a hosted solution, please do not hesitate to contact us.



**Identity management** by connecting biometrics and document scanners and querying databases to verify identity



**Printing and management of visitor badges** with connection to access control as well as various security features such as holograms, etc.



**Connection to access control\*** as well as management of keys and other access media such as visitor badges, etc.



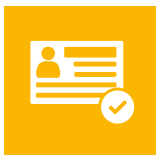
**Parking management** for easy booking of parking spaces directly to the appointment on site



**Room and resource management** for creating and managing rooms and booking resources



**DSGVO compliance** for example in the „coming and going“ checklists as well as in the management of all visitor data



**Multi-stage approval processes**  
e.g. by a safety committee or by the customer of the respective cage



**Training and instruction** at the kiosk terminal or in the web portal to ensure operational safety



**Kiosk systems for autonomous reception** / as digital gatekeepers (self check-in, info and visitor panels)



**Optimization of reception services** through partially and fully autonomous receptions (e.g., shortening waiting times and increasing service quality)



**Web app for visitor pre-registration** via mobile devices. Visitors can log in from anywhere and from any device.



**Multilingual and real-time translation** via JAMESlingo and JAMESdialog for barrier-free communication



## »SOFTWARE AS A SERVICE« THE JAMES PRINCIPLE

Our rental and hosting platform allows you to get started quickly with visitor management. Not only do you save costs on the purchase of licenses and hardware, but above all you can establish new processes agilely and without a long lead time. Visitors are able to register themselves via the online platform or complete training and briefings prior to their visit. This saves time and relieves your reception.

Central data storage allows users with distributed branches to host JAMES centrally and make it available to all users. This allows you to manage and coordinate appointments at a central location. Whether public, private or hybrid - depending on your individual needs or your IT policy, various cloud variants are available. Thanks to our transparent rental model, you have full cost control at all times.

On the following pages you will find an overview of the range of functions offered by JAMES as a SAAS. Unfortunately, the license categories Enterprise and Project are not available here. These are not designed for use in hosting, as the requirements for such systems stipulate use on hardware or in the customer's infrastructure. If you have any questions, please contact our sales department.





## VIRTUALIZATION

Virtualization and cloud computing are among the biggest trends in the IT industry in recent years. Consolidation of IT processes or simplification of the infrastructure are the primary drivers of this trend.

The virtual appliance is our answer to these market needs. The system includes all the functional features offered by the hardware systems and can cover almost any performance requirement. The performance limit is set only by the underlying host hardware. Larger environments can be split into multiple instances for even greater efficiency within the infrastructure. The server is available as a „ready to run“ VMware® image or deployment template.

A VMware® Player image can also be downloaded for demo purposes - an incredible advantage in the sales process and customer presentation.



## SOFTWARE AS A SERVICE – JAMES-DO-IT.COM

As far as the user does not want to operate his own backend system, he can receive the entire service via the online platform [www.james-do-it.com](http://www.james-do-it.com). The platform provides all functions, up to client and multisite capabilities. A major advantage is that the user always operates on the latest software.

*Billing here is on a monthly basis and depends on the package selected.*

*You can get more information on [www.james-do-it.com](http://www.james-do-it.com)*





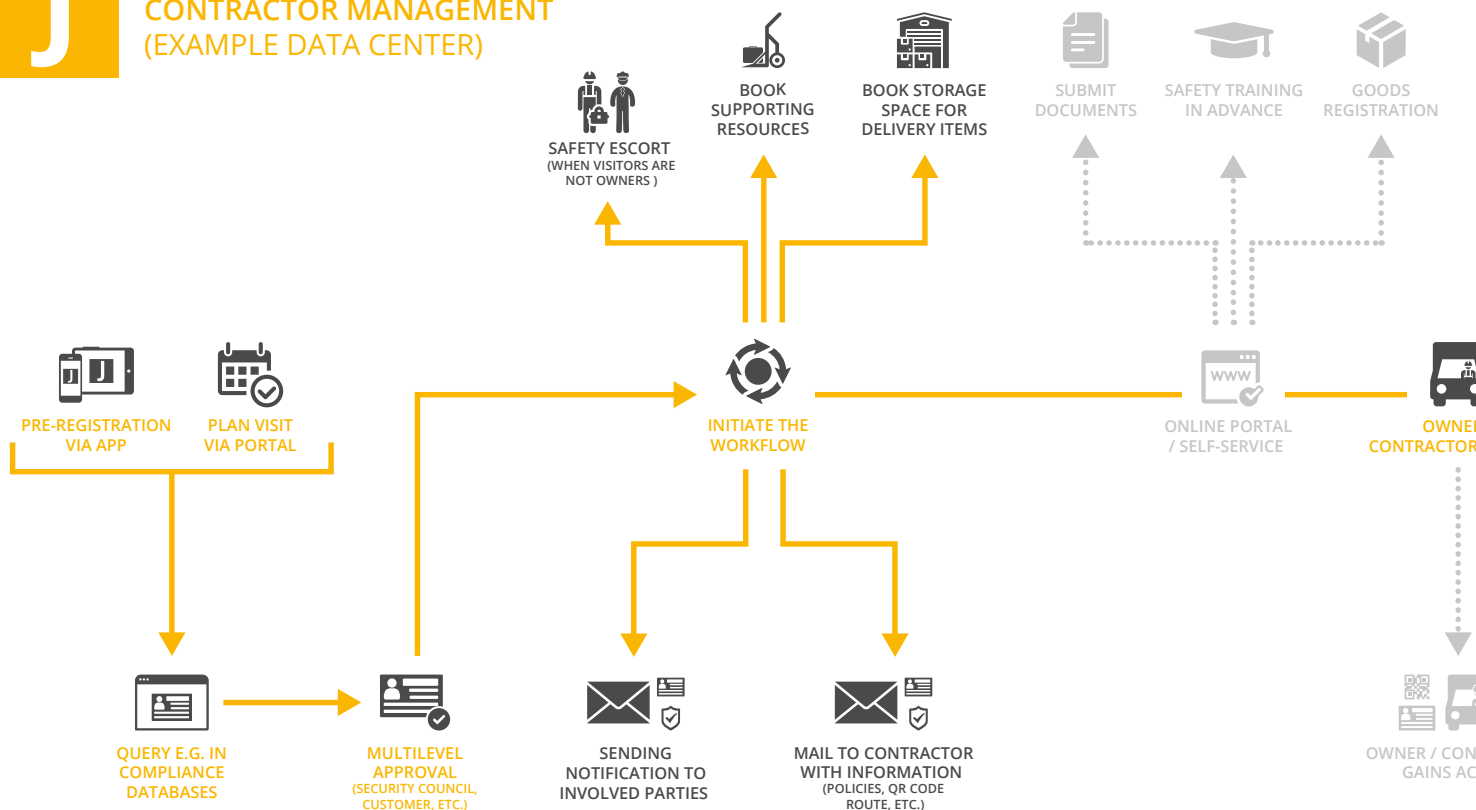
## PROCESS EXAMPLE: CONTRACTOR MANAGEMENT

On this page you will find a timeline showing JAMESlingo as part of the overall visitor process. Since JAMESlingo was developed as a module for JAMES, it is important for us to show the original usage possibilities in the overall context.

However, the process as such naturally results from the interaction between our visitor management software and the (security) staff on site. If you think about it further, this process can of course also be transferred to other authorities or public institutions with a high volume of foreign-language visitors.

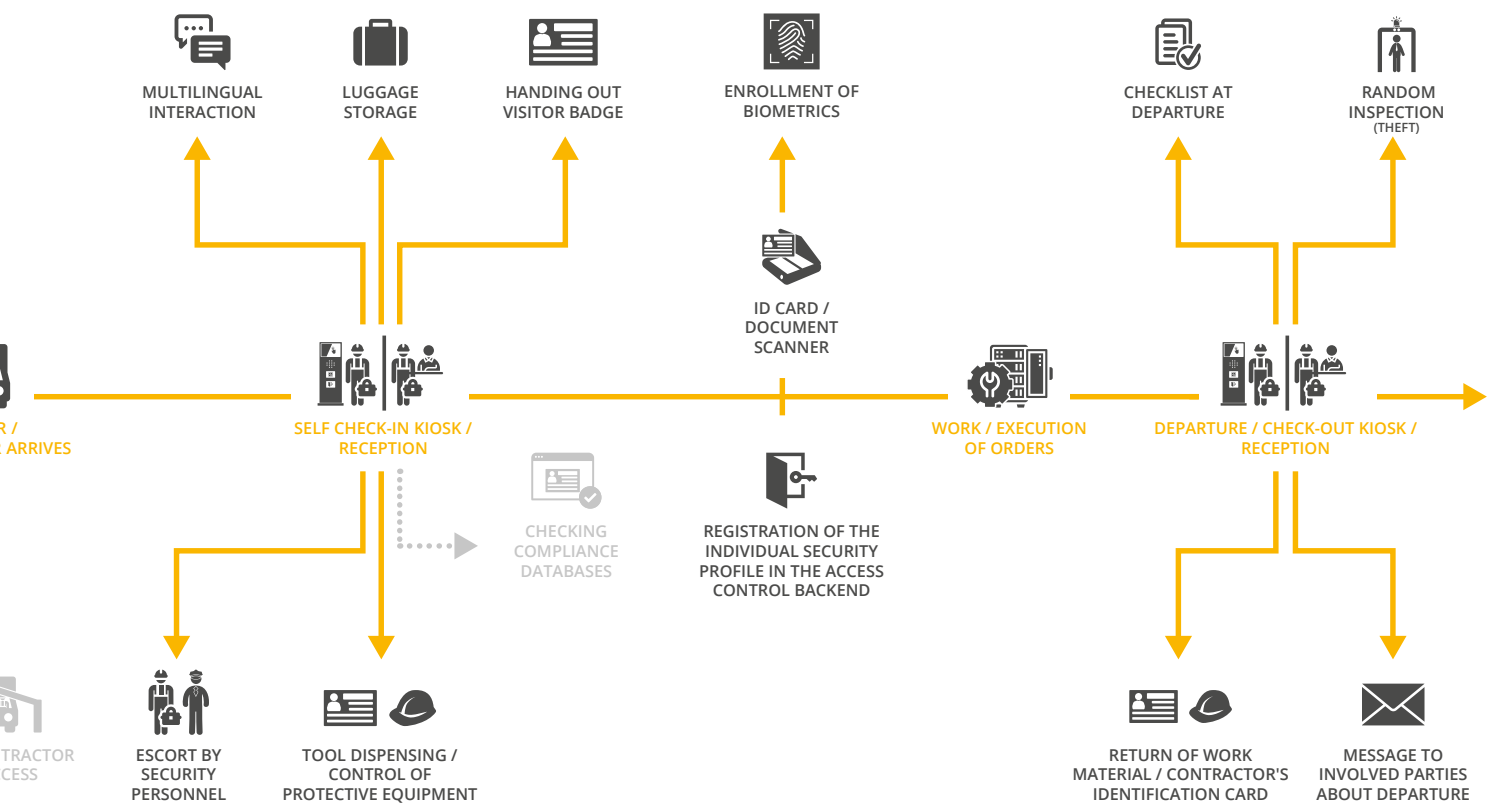


### PROCESS EXAMPLE 10: CONTRACTOR MANAGEMENT (EXAMPLE DATA CENTER)



You can find more examples in the form of further timelines in our brochure „Processes close to the people“. Here we show further process examples for different application areas - from logistics to hotdesking - on twenty-seven pages.

To receive this brochure, simply contact us or scan the QR code on this page and receive the brochure as a PDF download.



Scan the QR code and download our brochure „Processes close to the people“.





## IMPRINT

**Publisher:** metaSEC e.K. | Stockumer Bruch 4 | DE-58454 Witten Stockum  
Tel: +49 2302 / 98391080 | Fax: +49 2302 / 98391089 | [info@metasec.de](mailto:info@metasec.de)

**Copyright:** All images and graphics are subject  
(unless otherwise indicated) the copyright of the respective photographers.  
Other graphics, illustrations and pictograms as well as all texts ©metaSEC

**Design:** metaSEC | Dipl.-Designer Andreas Maldei

**JAMES - Processes for data center** / Version 01.2023